Active members - 2014



5406

The percent of respondents who say WRS' customer service is excellent and good

(35% neutral or don't know)

randomly selected respondents reflect the views of active employees with a margin of error of +/- 7% with a 95% confidence interval.

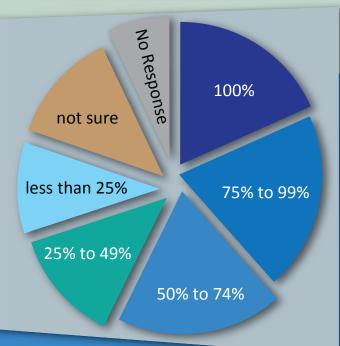
How important is the WRS defined benefit pension plan to keeping you in your current employment?

82%
say it's
very OR mostly important

The number of respondents who have a positive and mostly positive attitude about WRS

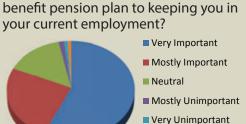
About Say they feel the system operates in their best interest and that WRS is financially strong.

Excluding homes and other property, what percentage of members' non-Social Security retirement assets are with WRS?



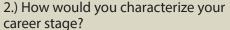
Infographic source: 2014 active members survey

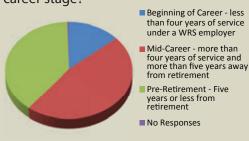
WYOMING RETIREMENT SYSTEM MEMBER SURVEY 2014 ACTIVE EMPLOYEES

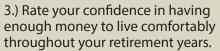


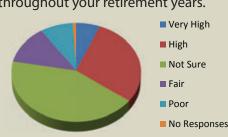
■ No Responses

1.) How important is the WRS defined

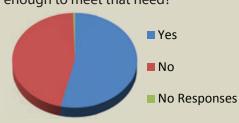


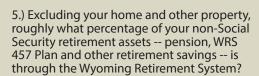


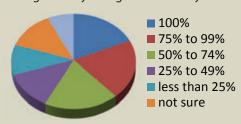




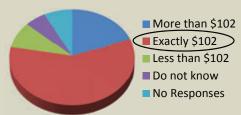
4.) Have you ever tried to estimate how much income you will need in retirement and if you are currently saving enough to meet that need?







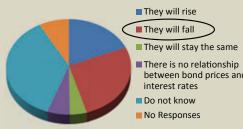
6.) Suppose you had \$100 in a savings account and the interest rate was 2% per year. After one year, how much do you think you would have in the account if you left the money to grow?



7.) Imagine that the interest rate on your savings account was 1% per year and inflation was 2% per year. After 1 year, how much would you be able to buy with the

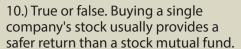


8.) If interest rates rise, what will typically happen to bond prices?



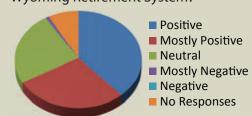
9.) True or false. A 15-year mortgage typically requires higher monthly payments than a 30-year mortgage, but the total interest paid over the life of the loan will be



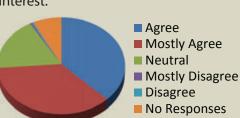




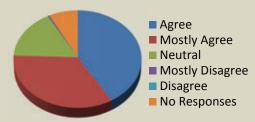
11.) What is your general attitude regarding your experience with the Wyoming Retirement System?



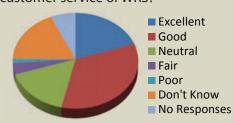
12.) I believe WRS operates in my best interest.



13.) I believe WRS is a solid financial institution.



14.) How would you rate the overall customer service of WRS?



15.) In the last year, I contacted WRS regard the following subject. Please select all that apply.

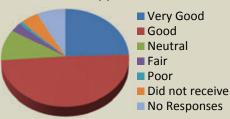




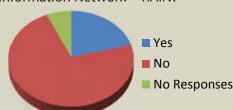


- Retirement application ■ 457 Deferred Compensation Plan distribution ■ Incoming Rollover to 457 Deferred Compensation Plan
- Refund of pension account balance ■ Service credit purchase
- Individual plan participation (ie, "Which plan(s) am I enrolled in?" 457 Deferred Compensation Plan enrollment Legislation
- Disability benefit Complaint

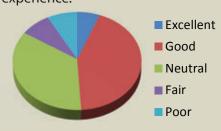
16.) Please rate the overall usefulness of your annual statement for your pension account(s):



to your pension account information through Retirement Administration & Information Network -- RAIN?



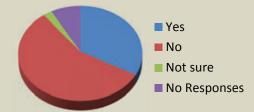
17.) Have you established online access 18.) If you answered yes to question 17, please rate your online RAIN experience.



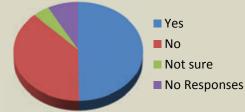
19.) What is your preferred method of obtaining information from WRS?



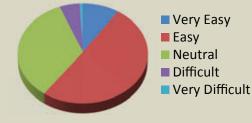
20.) Have you ever attended a free seminar given by a WRS Retirement Educator?



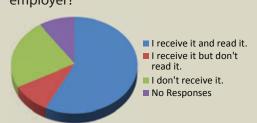
21.) Have you ever visited the WRS Web 22.) If so, how easy was it to find the site at http://retirement.state.wy.us?



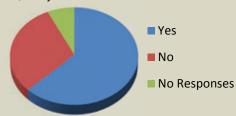
information you were looking for?



23.) Do you receive WRS' semi-annual newsletter electronically from your employer?



24.) Do you have a Facebook account?



25.) WRS staff is knowledgeable regarding retirement issues and procedures.

